

From: Gary Heine/=TMS/Toyota.

Sent:9/17/2009 3:31 PM.

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Cc: [-] .

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Subject: Fw: Toyota PQSS Executive Summary through September 12, 2009.

Regards,
Gary Heine
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----- Forwarded by Gary Heine/TMS/Toyota on 09/17/2009 03:25 PM -----

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09/17/2009 02:07 PM

To <greg_bryan@toyota.com>

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Subject Toyota PQSS Executive Summary through September 12, 2009

Good afternoon,

Attached, please find the Toyota Quality Executive Summary report reflecting data from August 30, 2009 – September 12, 2009. The reporting site (<http://toyota.reports.buzzmetrics.com/main.asp>) has been updated with this latest information.

Toyota

4Runner Current Generation

- Undercarriage, Tailgate Rust

Avalon Current Generation

- Transmission Replacement after TSB

Camry Current Generation

- Head Unit Display Issues

- ABS Noise at 10 MPH

- Brake Noise TSB

- Creaking Noise from Brakes

- No Music when synched with Palm Pre
- Speaker Rattle
- Transmission Shifting
- Trunk Leak

Camry Hybrid Overall

- Water Pump Replacement
- Sun Visor TSB

Camry Previous Generation

- Engine Smoke Upon Startup
- Recall for Cruise Control Cable within ES 350 Unintended Acceleration message

Camry Solara Previous Generation

- Traction Control

Corolla Current Generation

- Multiple Issues; Would Not Recommend
- Paint Problems
- Seat Does Not Lock In Place
- "Cracking" Noise When Turning
- Transmission "Kick" when Shifting from Park

Corolla Previous Generation

- Drivability/ECM Issues
- Manual Transmission Issue

Highlander Current Generation

- Tire Wear

Highlander Previous Generation

- Tailpipe Smoke/Sludge

Matrix Previous Generation

- Sun Roof Leak
- Tire Wear, Wheel Bearings and Struts

Prius Current Generation

- Braking Problems
- iPod Interface, kit installation
- Poor Satellite Radio Reception
- Electrical "Hum" Sound
- Inaccurate/ "Poor" Navigation System
- Uncomfortable Seat Causing Back Problems
- Steering Feels "Squirrely"/Unsafe
- Tire Noise/Squeak
- Windshield Design/Quality

Prius Previous Generation

- Headlight/HID Problems
- Odor/Evaporator Coil TSB
- Engine "Clatter"

RAV4 Current Generation

- VVT-I Oil Line Leak
- Starting Difficulty
- Paint "Bubbling"

RAV4 Previous Generation

- ECM/Transmission Problems

Sienna Current Generation

- Sliding Door Problems

- Transfer Case Seal Failure
- Transmission Slipping

Tacoma Current Generation

- Four-Wheel Drive Problems
- Acceleration/Engine Slipping Issues
- 4x4 "Clunking" Sound
- Paint Defects
- Rear Springs TSB

Tacoma Previous Generation

- Frame Rust

Tundra Current Generation

- Lug-Nut Rust/Rust Through
- Clunk at Stop
- Dashboard Noise
- Multiple Problems

Tundra Previous Generation

- Frame Rust
- Transmission Failure

Venza Overall

- Stereo ASL Does Not Work
- Center Armrest "Crackling"
- TPMS Remains On

Yaris Overall

- Water Leak

Lexus

ES 330 Overall

- Transmission Fluid and CEL

ES 350 Overall

- Unintended Acceleration Coverage
- Starting Issue

GS 350 Overall

- Engine Noise at Startup
- Cam Gear "Worn Out"

IS 250 Overall

- Loss of Acceleration While Driving
- Exhaust Odor

LS 430 Overall

- Fuel Pump Replacement, TSB What is this?

LS 460 Overall

- Excessive Wind Noise

LX 570 Overall

- Vibration/Drone

RX 330 Overall

- Rear Window Molding
- Starting Problem
- Rear Liftgate will not Open

RX 350 Previous Generation

- Tailgate Rattle

RX 400h Overall

- Broken Transaxle and Grinding Noise
- Vehicle Shut Down While Driving

SC 430 Overall

- Gear Arm for Retractable Roof

Scion

tC Overall

- Transmission Problems
- Transmission Fluid Leak

xB Current Generation

- "Jolt" when Shifting, Accelerating
- Rattles during Acceleration

Please let us know if you have any questions.

Thanks,
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